

MOVA99

Help Center

Safety Center

Your safety is the highest priority at Mova99 LLC. This guide covers safe shopping, account protection, and threat recognition.

Safe Shopping Guidelines

- Only shop at the official website: www.mova99.com
- Verify the URL begins with "https://" before entering payment info
- Never click links in unsolicited emails claiming to be from Mova99
- Use a secure private network — avoid public Wi-Fi for transactions
- Log out after every session on shared or public devices

Protecting Your Account

- Use a strong password — at least 8 characters with letters, numbers, and symbols
- Never share your Mova99 password with anyone, including support staff
- Update your password regularly
- Review your account activity regularly for unrecognized orders

Recognizing Scams

- Mova99 will NEVER ask for your password via email, phone, or chat
- Mova99 will NEVER request payment via gift cards, wire transfer, or cryptocurrency
- Verify any "Mova99 representative" uses an official @mova99.com email address
- Be suspicious of deals that seem too good to be true

Data Privacy

Mova99 LLC collects only the information necessary to process your orders and improve your experience. We do not sell your personal data to third parties.

Account Age Policy

Mova99 welcomes users of all ages. We do not enforce a minimum age requirement for account creation. Parents and guardians are encouraged to supervise younger users. Mova99 LLC is not responsible for purchases made by minors without parental consent.

Report Safety Concerns

Fraud & security: fraud-alerts@mova99.com | General: support@mova99.com