

MOVA99

Legal

Privacy Policy

Effective Date: January 1, 2026 | Mova99 LLC

This Privacy Policy explains how Mova99 LLC collects, uses, and protects your personal information.

1. Information We Collect

- Account information: full name, email address, phone number, password (secured)
- Order information: shipping address, items purchased, payment confirmation reference
- Usage data: pages visited, search queries, device type (anonymized)
- Communication data: messages sent through our contact form or support email

2. How We Use Your Information

- To process, fulfill, and track your orders
- To send order confirmations, shipping updates, and tracking information
- To provide customer support and resolve disputes
- To improve our platform and personalize your experience
- To send promotional offers — only with your consent
- To verify your identity and prevent fraud

3. Data Sharing

Mova99 LLC does not sell your personal data. We share information only with trusted third-party service providers necessary for order fulfillment, payment processing, and platform operations. All providers are contractually bound to protect your data.

4. Data Security

Mova99 LLC uses industry-standard security practices to protect your data. Passwords are secured using strong hashing algorithms and are never stored in plain text. Payment details are processed entirely by our payment partner and are never stored on Mova99 servers.

5. SMS Communications

By providing your phone number, you consent to receive SMS from Mova99 LLC for account verification and order updates. Reply STOP at any time to opt out. Message and data rates may apply.

6. Data Retention

We retain your account data for as long as your account is active. Order records are retained for a minimum of 3 years for legal and financial compliance.

7. Your Rights

- Access the personal data Mova99 LLC holds about you
- Request correction of inaccurate data
- Request deletion of your account and associated data
- Opt out of marketing communications at any time

8. Children

Mova99 does not enforce a minimum age for account creation. Parents and guardians are responsible for their children's use of the platform and any purchases made.

9. Changes to This Policy

Mova99 LLC may update this Privacy Policy at any time. Material changes will be communicated by email.

Privacy contact: support@mova99.com | www.mova99.com